



Your telephone number in the villa is:

1-758-457-1263

Cell Phone for use while here is:

1-758-484-2349

Doxie is our property manager and housekeeper. She will welcome when you arrive, and she will show you how everything operates, and provide you with a map of our closest town (Soufriere), and directions to restaurants, beaches, other activities, and shopping. If you have particular preferences for cleaning days, this is the right time to tell her.

She can also provide you with cooking and food shopping services – please work that out with her when you meet her. And if you are interested in a masseuse coming to the villa and giving you a massage, she can get that arranged for you, too.

And if you have any questions after you arrive about where to get something or how to get somewhere, etc., she's the lady with the answers!

The Villa Grand Piton Staff is:

Doxie	Manager and Housekeeper (Cell 489-3582)
Neil	Daytime Maintenance, etc. 9 AM to 5 PM (Cell 518-3673)
John	Nighttime Caretaker 5:00 PM to 7:00 AM (Cell 719-6449)

Call any one of them if you need something, have questions or cannot figure out how it operates, where it is located, directions, etc. (Area code for St Lucia is 758)

The staff does not live on-site, but we are staffed essentially around-the-clock, just as a hotel has staff on-site at all times, to give you peace of mind that someone is there with you in case you need anything, at any time of the day or night, and to keep our property maintained to our standard. The villa is not available to be rented without the staff.

Either Doxie and/or Neil will be there in the daytime. They arrive about 9 o'clock in the morning, but wait outside on the driveway until you open the back doors. At that time, if they need to enter the villa, they will call out for permission to enter. On the days Doxie is there, she does the dishes, sweeps, makes the beds, cleans the bathrooms and kitchen, does laundry, and changes linens (mid-week). Neil cleans the pool and does maintenance work (mostly outside work if you are there in the day unless something inside needs immediate repair). Neil and/or Doxie will most likely be at the villa until mid to late afternoon. John, our night caretaker, arrives shortly before dusk and remains outdoors overnight until about dawn, within earshot in case you need something.

If you prefer the villa to be cleaned when you are not there, and you are planning particular days to be out (for instance, you will be out of the villa on Tuesday and Thursday), please let Doxie know during your introductory tour, and she will work her schedule for the days when you are not there as much as possible. However, we do require that housekeeping be allowed access to clean at least twice a week for a party of two, and more often for larger groups (your contract will specify the frequency).

Just how long a walk is it to and from the beach?

That depends! Villa Grand Piton sits on a mountain ridge, about 550 feet above sea level. The road to and from the villa is very rough and steep. The walk down the mountain to Anse Chastanet will probably take 20-25 minutes (Hummingbird Beach is about the same distance or a little further, and Anse Mamin is 5-10 minutes past Anse Chastanet). If you have a vehicle, it's a short 6-7 minute drive to Anse Chastanet.

You will want to take it rather slowly, as the road is not paved and is quite steep. How long does it take to get back up? That depends on how good of shape you are in, and how much stuff you are carrying. Lots of our guests walk back and forth to the beach – but they give themselves plenty of time and just enjoy the walk. Some of our guests that don't rent a vehicle or use our driver split the trip - walk down to the beach and take a cab back up (about \$20 US; taxis are available at Anse Chastanet).

Villa Grand Piton is an “Open-Air House” – what is does that mean?

St Lucia is very temperate, with the temperature range usually in the 70°– 90°F range. Since there is no need for heat and little need for air conditioning, houses are not built to be sealed up for energy conservation. Open-air houses are designed to capture the breezes from the rainforest and the trade winds. The windows are not covered with glass, and the doors are not weather-stripped to create a tight seal. I call it “Outdoor-Indoor Living”

Cooling by catching the breeze. Villa Grand Piton has seven sets of double doors that all open, as well as numerous windows with louvered shutters that are easily opened to catch the breezes, or closed for privacy. In addition, the interior walls do not go all the way to the ceiling, allowing the breezes to circulate throughout the house.

Sound. Since the walls do not go to the ceiling, sounds will carry further than in homes where the rooms are closed off from each other. When the house is very quiet, you may be able to hear noise from the adjacent rooms. If you wish to keep your activities a little less exposed to the rest of the members of your party, you may wish to turn on the TV in the bedroom or the small radios in the bathrooms to provide some background noise. We also have white noise machines available.

Small “visitors”. At Villa Grand Piton, there is no glass covering the windows, just wooden louvered shutters and screens. There is no weather stripping under the doors. Please note that this means there will be some insects and geckos in the villa (See “*Mosquitos, other insects, and geckos*”).

Privacy and security. Many of the other villas in the neighborhood (or hotels, such as Jade Mountain) are extremely open – missing an entire wall, or with only a half-wall, on one or more of the rooms to the outdoors. Villa Grand Piton is far more enclosed, private and secure than our neighbors, because we do have four complete walls and all our windows have screens. But you can throw all the doors open while you are in the villa to maximize the openness and sense of being outdoors and to enjoy the fantastic view, then close and dead-bolt all the doors and windows when you want privacy or security.

Air conditioning

Many of our guests find that they do not need air conditioning at night – keeping the louvers open and the fans going is usually enough. But for the nights when the breezes falter, or if it is particularly warm, we have wall-unit air conditioners in each bedroom. Since the windows are not covered by glass, and the walls do not go to the ceiling, the air conditioning is not very efficient and it is impossible to cool the entire room to the extent you can in a house with central air conditioning. We have positioned the air conditioners to blow cool air on the beds to cool down the occupants a little and make sleeping a bit more comfortable.

Please help conserve energy by turning the air conditioning off when you exit the bedrooms. During the day, if you have the air conditioning on when you are not in the room, our staff has the right to enter the bedrooms to turn the air conditioning off.

Keeping the rest of the villa cool

The best way to cool the villa as the outdoors cools down is to turn on all the ceiling fans throughout the villa in the late afternoon – around 5 pm. This helps draw in cooler air after sundown, and can lower the temperature in the villa by as much as 5° F. Doxie usually turns the fans on before she leaves, but we recommend you do it as well on the other days. We’ve marked the fan switches for your convenience.

Mosquitos, other insects and geckos

St Lucia is a rainforest, so, yes, there are mosquitoes and other insects in St Lucia. One downside of the “open-air” architecture of the villa is that it is impossible to keep insects from entering the villa. We have installed screens on all the windows and doors to allow you to open the louvers to enjoy the breezes without allowing a lot of insects in at the same time. Many of our guests open the doors during the day to enjoy the beautiful views and get a good breeze through the villa. But this does mean that there will be some insects and geckos in the villa.

We appreciate the geckos – they feed on insects! They are harmless and usually shy, running away if you get too close. They hide on the walls behind furniture or paintings, or underneath the furniture. Here’s a Mediterranean gecko that visited us last summer. He (she?) is about 3 inches long and $\frac{3}{4}$ of an inch wide.



Leaving the doors open in the evening while the lights are on attracts a lot of insects, so we recommend you either shut the doors by dusk (opening the louvers to catch the breeze), or keep the indoor light level very low if you prefer to leave the doors open. Insects inside the villa are most commonplace during the rainy season. They don’t like to get wet, either! We strongly recommend you close the doors when it is raining after dark and leave the gazebo lights on to divert the insects from the villa to the gazebo.

We spray, eliminate or treat standing water, and have a mosquito control system to help reduce the mosquito population. But it is impossible to eliminate mosquitoes entirely, so we provide mosquito nets for every bed. We also suggest you use the oscillating standing fan at night in the bedrooms – the nice breeze keeps the mosquitos away at the same time you stay cool. We also have battery-powered insect “rackets” to kill the ones you notice. When you arrive, talk to Doxie on how to use these devices.

What do you mean by “secluded”?

Villa Grand Piton, like most of the other villas in the Soufriere area, is in a rural area on a mountainside and surrounded by forest, about 2 miles outside of the village of Soufriere. At night, you see only a few lights from the other villas down the hill, and the glow of the lights from Soufriere – you can’t see Soufriere directly from the villa. It is very quiet at night – all you will hear is the tree frogs “singing”, the breeze rustling the leaves, and the house settling as it cools after a sunny day. You may hear a little music or laughter from the neighboring villas, but we are far enough away it is not usually disruptive. If you are a “resort” person, or are used to living in a big city with lots of noises around you all night, the quietness might be a little disconcerting!

Is Villa Grand Piton suitable for families?

Yes! Villa Grand Piton is a wonderful place for your family to spend some quality time together. You’ll find something nearby for everyone in the family, even those that aren’t “beach” people.

The area around the villa is wonderful for outdoor activities. The villa is located literally on the ridge of a high hill, about 550 feet above sea level. Walk out the door and down the driveway, and up or down the road to do some exploring, with paths to walk around the mountains through the forest. Walk or drive down to the three nearby beaches and find excellent snorkeling from the shore (I love the huge schools of small silver fish at Anse Chastanet), and mountain biking trails at Anse Mamin, as well as scuba diving shops and nearby dive sites. Nearby Anse Chastanet resort offers activities that non-resort guests can join (for a fee, of course, and subject to space limitations with their own guests getting priority). There are numerous restaurants nearby, from high-end to inexpensive. And, of course, the heart of St Lucia, the Pitons, are only about a half-hour drive away.

Your family will get to spend some quiet time together, as the location is quite isolated, with one neighboring villa that is used occasionally, and another villa about 100 yards up the mountain, used mostly on the weekends. If you just want to relax and enjoy the sun and view, we have a private pool with floating loungers, and six chaise lounges around the pool deck to just relax.

At night, gather the family on the patio to enjoy dinner while watching the sun set. After sunset (about 5:30 in the winter, 6:30 in the summer), stay on the patio and identify the constellations using our telescope, or play cards or a board game in the gazebo while listening to the breeze in the leaves and the tree frogs “sing”. We also have WiFi, a TV room with an extensive library of movies, cable TV (in case you can’t miss an important game), and two bookcases full of books. If you prefer a little music while you are outside, we have a large selection of CD’s, a portable CD player and speakers (Bluetooth-capable in case you want to pair your own device).

However, Villa Grand Piton is not the best location for younger children, due to location at the top of a tall hill and the steepness of the grounds (for instance, the drop from the pool railing to the ground is about 30 feet), and due to the lack of places to play safely outdoors.

How far away is the airport (UVF)?

Travel time is about 50 - 60 minutes.

Taxi from the airport to the villa

If you are using our taxi service from the airport to the villa, there will be a driver at the airport awaiting your arrival. After clearing customs, exit the double doors to the right and walk straight through the crowd towards the far end of the airport. There will be a “Meeting Place” sign hanging from the ceiling. Your taxi driver will be there with a sign that has your name and “Villa Grand Piton” on it. He will also wait for you if you wish to stop for groceries and/or liquor (see below for advice on that).

If you are planning to rent a vehicle later in your trip, be sure to ask your taxi driver to point out the best places to pull over when passing cars on the Anse Chastanet road (see the Driving Directions document for more information).

Grocery, Liquor, Wine and Beer Shopping

First – the grocery stores in are full supermarkets, but will most likely seem limited to you. They are well stocked with most essentials, but do carry a limited selection (for instance, four flavors of cake mix, not fourteen).

Eroline’s is the supermarket in our local town of Soufriere. They are open from 8:15AM to 7:00PM on weekdays and Sunday 8:15AM to 1:00PM (do verify these hours with Doxie in case they have changed). You can also shop after leaving the UVF airport when you first arrive, at the Massy La Tourney grocery store, which is about 3 miles from the airport. You can ask your taxi driver to stop there on the way to the villa upon arrival. If you use our taxi service, the taxi driver will have a cooler in the vehicle so you can buy chilled and even frozen groceries. It is a 45-50 minute drive to the villa from the grocery store.

The grocery stores have a limited selection of alcoholic beverages. Uptowns Liquor and Grocery (<https://www.facebook.com/UptownsLiquorStore/timeline>) in Vieux Fort has a much better selection. It is about five minutes away from the airport on your way to the villa.

There is also a Farmer’s Market in Soufriere on Saturdays. They start setting up early – as early as 6 AM, so try to get there by 8 AM for the best selection. By 10 AM many of the vendors move to the square and sell their goods around the square. If you like fresh spices, this is also a good place to really load up, especially if you want to take some things home. And during the week, there are usually vendors – at least for fruits and vegetables – around the square in Soufriere.

Taxi Service

These local taxi services know where the villa is and they are reasonable and reliable.

Junior Taxi 487-8846 Or email juniortx890@gmail.com WhatsApp 1-758-717-6575

Joseph Taxi 714-8785

Keys

We no longer use keys for the lock to the villa - we have installed a keypad system. We find that this is more convenient - no worrying about losing the keys to the villa when you are at the beach! Shortly before your arrival, we will email you a code to access the villa during your stay. When you arrive, you will be able to change the code to a shorter one that will be easier to remember. If you forget to bring the code, please call or text us at 1-832-808-3757. We do not provide your code to the staff, although they can let you in if you forget your code.

Safes

We have provided two small “hotel-style” safes for your valuables during your stay. They are located in the closet in each guest bedroom. The safe in the master bedroom closet is not bolted to the wall and therefore is not secure, so it has been locked so you cannot use it.

Water

A question we get asked frequently is whether the water is safe to drink. St Lucia is not like Mexico, where the water supply is notorious for causing problems for travelers. Most travelers have no issues with the drinking water anywhere on the island.

The water supply for the villa is rainwater that has been filtered and treated and filtered. However, rain water is different than the city water you are likely accustomed to drinking, and our treatment includes chlorine. So we suggest, particularly for those of you with delicate constitutions or if you dislike the taste of chlorine, that you drink the water from the water cooler (in the corner by the peninsula).

During the dry season (December – May), our cisterns run low and we ask that you help conserve water when possible. Doxie may also have to have truckloads of water delivered at some point during your stay. As much as possible, she will schedule these deliveries when you are not at the villa. We appreciate your patience with the inconvenience if the water must be delivered while you are at the villa.

To get hot water quickly: The roof-mounted solar water heater provides the hot water. To get hot water in the master shower, please push the knob straight up and then straight over to the left towards the shower door (follow the pattern of a capital “T”). In 60 seconds you should have hot water. Adjust the temperature by moving the knob straight to the right. The water pressure usually get stronger after a couple of minutes (the water pump kicks on).

The system also has a limited flow rate, so larger groups should stagger the timing of their showers and not take them all at the same time.

Electricity

220 and 110 (U. S.) voltage power is available throughout the villa. We've labeled the outlets to identify which are 110V and which are 220V.

If you have brought something that requires 110V, please plug it into a wall outlet labeled 110V. You may notice that we've placed plug adapters in some of the 220V outlets that allow you to plug a US-style plug into the 220V outlet. These adapters DO NOT convert 220V to 110V, so you could destroy your belonging and endanger yourself if you plug a 110V product into the 220V outlet. Ask Doxie or Neil for help, if you are uncertain.

Please note that the island electrical code does not allow plug-in outlets in bathrooms, so you will have to plug in your hair dryer or electric shaver, etc., in another room.

Please help us conserve electricity by turning off the lights, the fans, and the air-conditioning when you are not in the room using them.

WiFi

The villa has WiFi throughout. Please connect to the network "VGPGuest", and the password is "12345678" (both without quotation marks). Please keep in mind that high-speed internet service is not available in St Lucia. You can access websites and your email, but the speed is too slow to stream most videos (although the kids say it's fast enough for YouTube). Streaming web services (e.g., Amazon Prime, Netflix, Hulu) may not be available in the Caribbean, or may be costly.

Telephone and text service

The villa has a land line (1-758-457-1263) and there is also a cell phone (1-758-484-2349) for your use while on the island. It has \$100 EC of credit (about \$40 US). Doxie can tell you where to "top it off" if you need more.

Another option is to get a local SIM card if your phone is "unlocked". You should be able to get the card at the airport, or in Soufriere at the LIME store. The SIM card should cost about \$10EC. I did this on my last trip, and it took about 20 minutes (they had trouble getting the case off!).

We do recommend you install "WhatsApp" on your smart phone (it's free) to allow you to use WiFi for texting, voice messages and pictures. Your friends and family will have to install it, too.

There's a great discussion of cell phone service and options on the [TripAdvisor St Lucia forum](#):

Computer and printer

We have a computer for guest use. It is on the desk just outside the master bedroom. Just click on the VGPGuest user icon – there is no password. We also have a printer you may use. We've left a copy of the information we send you at the villa in folders, so please check those first before printing those files again. We can't get replacement ink cartridges on the island, so please be judicious with what you print (we have laminated copies of the guides in the kitchen).

Charging cords

We've left several types of charging cords in the nightstand drawers (and the desk in the living room) and a dual-USB adapter plugged into the outlet near the nightstands so you can charge your phones, etc. You may notice that the USB adapter is plugged into the 220V outlet. The USB adapters we have provided can handle 220V – they are designed to convert either 220V or 110V to the right voltage for your device.

Please do not take our cords with you when you leave. The cords are marked "VGP", so hopefully you will not take them home by accident.

Housekeeping

If you have preferences on cleaning days, let Doxie know as part of your introductory tour. We require that you allow the housekeeper access for the minimum specified number of visits as stated in your contract, or at least every two to three days. If she shows up for cleaning and you are not there, she will let herself in and do the cleaning.

Doxie shows up at about 9 AM on the days she cleans, and is usually finished by mid to late afternoon. Cleaning a 4000-square foot villa is not the same as cleaning a hotel room – it takes far longer. And open-air homes collect dirt quickly since they are not sealed. That is why we have Doxie clean frequently – to keep our home clean and allow you to just relax on your vacation!

Some guests have expressed unease with our staff doing chores while they relax – they feel guilty that they are relaxing while our staff works. If you feel the same, keep this in mind: You are on your honeymoon, anniversary or vacation, and they are at their job – they have their vacation later. If you are staying at a hotel or eating at a restaurant, all the same work is getting done while you relax - you just don't see them doing it!

Trash collection

Doxie will collect your trash when she cleans. If the two trash containers are full before she arrives to clean, please tell Neil when he comes to clean the pool and he will take your trash away. Extra trash bags are in the pantry. Unfortunately, St Lucia does not yet recycle – but they do reuse the Piton bottles, so please place those in the blue plastic Piton case.

Kitchen

The kitchen appliances that are built-in or are kept on the counter are: Refrigerator/freezer with icemaker, small beverage-only refrigerator, dishwasher, electric cooktop, microwave oven, countertop oven (we do not have a full-sized oven), coffee maker, espresso/cappuccino machine, NutriBullet blender, and four-slice toaster. In the pantry, you will also find: pasta maker, ice-cream maker, toaster oven, standard blender, rice cooker/slow cooker, a waffle maker, as well as a spare coffee maker. There is a hand mixer in the drawers (it should be under the silverware). There are some recipes in the lower drawers in the cabinets between the two windows.

There are several sets of dishes and flatware, as well as lots of glasses (wineglasses and drinking glasses), both plastic and glass, coffee mugs and serving dishes. Cooking utensils are in the drawers.

Please use placemats for the dining table to protect the finish. You will find them in the top drawer in the cabinet between the windows.

If you can't find what you need, ask Doxie!

Grill

On the back deck, we have a large Napoleon stainless-steel grill (propane) with six burners for grilling steaks, burgers, chicken, and fish, whatever you want. It has an infra-red side burner. Directions for use are in the villa "guidebook" in the kitchen.

"Adult" beverages

Many of our guests leave some of their "adult" beverages behind when they leave. The bottles are kept in the pantry. If the last guests were considerate and left some, feel free to consume some. Please consider "paying it forward" to future guests when you leave, too.

Fire extinguisher

Attached to the corner kitchen wall.

Washer and dryer

We have a washer and dryer next to the refrigerator, so you can wash your clothes while you are there (and bring less of them in the luggage!). Ask Doxie for instructions. Please, DO NOT OVERLOAD the dryer – it is a small dryer and does not hold a full wash load. If you overload the dryer, the belt will break, and the dryer will not be usable until we get another belt, which can take six weeks. Please dry your laundry in several loads, if needed. You may also use the clothesline out front.

Toiletries

The villa is stocked with most of the basic toiletries – shampoo, conditioner, body wash, hand soap, toilet paper, as well as dishwashing detergent and paper towels. And if you forget your toothbrush, toothpaste, razor or a comb, ask Doxie when you arrive – we have some extras just in case. We stock some other items intermittently, and guests sometimes leave their excess items (moisturizer, bug spray, sunscreen, aloe, burn spray, etc.). These items will be in the various bathrooms, so if you are in need of something, look through all the bathrooms. There's a chance you will find what you need in one of them. Please consider "paying it forward" when you leave, too.

Hair dryers and straightening brush/iron

We do have a couple of hair dryers available, as well as hair straighteners (flat iron and brush) so you do not need to pack one.

What if the airline loses my luggage?

Finding replacement clothing and shoes will be challenging in Soufriere, as the selection in the nearby stores is extremely limited (or extremely expensive at the resort shops). You will most likely have to go to Castries or Rodney Bay to get replacement clothing, and that will take most of a day.

Therefore, we strongly suggest you pack a day's worth of clothes in your carry-on luggage. Swimsuit, sleeping attire, t-shirt and shorts, flip-flops, and sneakers should hold you through most activities on your first day. We always provide shampoo, conditioner and body wash, and we can provide toothbrushes, toothpaste, combs and razors if you do not have them in your carry-on. Ask Doxie for them when you arrive and she will get them for you.

Swimming pool

Neil sweeps around the pool in the morning, skims the pool, cleans the filter, ads pH, etc. There are several pool floating lounges for your use. The pool is a bit less than 6 feet at the deepest - for your own safety, please don't dive. **Please, also use plastic glasses for beverages when you are around or in the pool. Broken glass in the pool is invisible and very difficult to remove!**

Eating and drinking outdoors

One of the best experiences at Villa Grand Piton is enjoying a beverage around the pool or dining at the table in the gazebo while watching the sun set. But we want everyone to avoid injury, so we ask that you use plastic glasses when you are in/near the pool to avoid the chance of broken glass in the pool. We have stemless plastic wine glasses – Doxie keeps them in the freezer at the bottom. Extras are in the cabinet over the kitchen peninsula.

The breeze can be quite brisk and strike suddenly – which can knock tall wine glasses over or whisk light items like napkins away. Please keep that in mind so that glasses do not get broken (and wine wasted!) and to help us keep the lovely landscape free of litter. The stemless plastic wineglasses are light and can get carried away by the breeze, too, when they don't have much liquid in them.

CD player and Speaker

We have a Discman for CD's and a small Denon speaker you may take out to the patio or around the villa and use to listen to music. You can find more information on the speaker here: <https://usa.denon.com/us/product/portableaudio/bluetoothspeakers/dsb200> and it looks like:



Neither the speaker nor the Discman is waterproof! Please protect them from rain and do not take them near the pool. The Discman, the speaker, and the AUX cord to connect them should be in the tall wicker stand in the corner near the water cooler. (There are AUX cords in the drawers under the TV in the master bedroom if there is not one with the speaker.) You may need to charge the speaker before use. A large selection of CDs are in the TV room in a black zipper case in the drawer under the TV.

Bluetooth Outdoor Speakers

We have two small turquoise-colored Bluetooth outdoor speakers for your use. They look like this:



You can find the full instructions for their use at <http://www.ultimateears.com/wonderboom-guide/en-us/>. The speakers should be in the tall wicker stand in the corner near the water cooler. Directions for use are next to the speakers. You may need to charge them before use. They can both be used with the same source if you want your music to cover a larger area or like it a little louder (please note that quiet hours for the neighborhood are between 10 PM and 8 AM).

Snorkel gear

We have snorkel gear (masks, fins, snorkels) in the closet in the guest bedroom with the single queen bed. You are welcome to use these during your stay. We would appreciate it if you would rinse and clean them before returning them to storage. For those of you just starting out snorkeling or for the younger members of your group, we've added snorkel vests (inflate them by blowing into the tube) and full-face masks (they are combined mask and snorkel) in as part of the gear too. We also recommend the full-face masks for men that have beards or people that have a hard time getting a standard mask to fit.

Beach towels, beach chairs, beach umbrellas, rain jackets

These items are in the closet in the guest bedroom with the single queen bed. Please bring them back, so the next guest can use them, too. Do not wash the towels or rain jackets – just let Doxie know which ones you used and she will take care of that. We would appreciate it if you would rinse and clean the chairs and umbrellas before returning them to storage. If you don't have time to do that, please leave them out and let Doxie know.

Coolers, thermoses, travel ice

Some of our guests like to take food or beverages with them when they hit the beach or go on long days of excursions. So we have stocked items to help make that convenient. We have a small hard plastic Igloo cooler – Doxie keeps it over the washing machine. We also have several larger coolers in the pantry. There are small plastic glasses in the larger coolers. There is a stainless-steel thermos in the pantry as well. Travel ice is in the freezer. Please bring everything back so the next guest can use it, too.

Books

There are two bookcases of books in the study area. Please read whatever you like. And if you want to trade (leave one of yours, take one of ours), that's fine with us, too.

TV's

All of the bedrooms have large-screen LED TV's with Bluray players attached. The bedroom TV's do NOT have access to cable TV. There are CD's, DVDs and Blurays in the TV room that you may use in the bedrooms. The remote controls should be next to the TV or in the drawer just below the TV.

If the TV and the Bluray player are on but you don't see anything from the Bluray player, but do see "No Signal", check that the TV is set on the right input. The input button to scroll down through the choices is on the upper left of the TV's remote control (the Vizio remote). Remember to press the "OK" button when you are on the right input, or it may not stay there!

The TV in the third bedroom – two queen beds – is in the closet. Have Doxie or Neil get it out for you and set it in a convenient place if you wish to watch TV in that room.

TV Room

The TV room is equipped with a full surround-sound system, a Bluray player and cable TV. The available channel listing is in the TV room. You can also connect your iDevice to the system and listen to music or watch videos. There are directions for using the TV and sound system in the TV room. Please do not poke or push the top of the large cylindrical speaker in the far corner of the room – that will damage the speaker.

Owner's closet and cupboards

Villa Grand Piton is our home when we are in St Lucia, so there are a few closets/cupboards that are locked/blocked that are not for your access. Please respect us by not tampering with or attempting to enter these areas.

A general comment on using the items we have provided

We've tried to provide a lot of items to make your stay comfortable and convenient, and to help you avoid some of the high prices you might encounter at the beaches (for instance, snorkel gear and beach chairs so you do not have to rent them at the beach). You are welcome to use the items provided, and even take some of them out of the villa. But please keep track of them and bring them back, so the next guest can use them just as you did.

When you are finished using them, please clean them and return them to their storage place. If you are unable or unwilling to clean them, please do not put them back dirty. Just leave it out and tell Doxie when you leave. She will clean them if you haven't. Doxie does go through the cupboards and closets on a rotating basis to clean the items there, but she does not have time to pull everything out of the closets and cabinets and clean it in the few hours between guests.

And if you have moved something, please either return it to its original location – or tell Doxie where you left it before you leave.

Please let us know how we can help make your stay memorable

We strive to make our villa as comfortable and modern as possible – a “home away from home”. If something does not meet your expectations at our villa, let our staff know and they will take care of it. If our staff does not address your concern adequately, let us know. Email us at rentals@villagrandpiton.com; or What's App/call/text us at 1-832-808-3757, and we will get back with you to address your concern.

A few final notes on life on St Lucia:

The infrastructure in St Lucia is not as advanced or robust as in the US (or the UK, Canada, Germany, etc.). For instance, we've already described that the WiFi is slower. From time to time, the power, the cable TV, or the internet access may go out. Sometimes the WiFi is intermittent, and you'll have to log in several times during the day.

The utilities are not usually off for long periods of time, but we do recommend you know where the flashlights are in the bedrooms (they should be in the nightstands – ask Doxie if you cannot find them), just in case. For those times it does rain during the day, we have lots of books, and some cards and board games in the TV room, and we find it very relaxing to sit out in the covered gazebo with a glass of wine (or other favorite beverage) while it rains and listen to the rain hit the leaves.

Just like anyone's home, sometimes things get misplaced or break (and, unfortunately, sometimes guests leave with some of our belongings in their luggage). If you cannot find something that should be in the villa – ask Doxie. If something breaks while you are there, let our staff know, and they will initiate a repair call as soon as possible. But – the repair may take far longer than you are used to. Working hours are shorter, there are fewer repair people, and the parts may have to be ordered from the U.S (or a new item may have to be purchased and installed – again, a slow process).

Thank you for selecting Villa Grand Piton for your stay in St Lucia, and we look forward to having you as our guests!